**N-able Technologies and NTRglobal Deliver Secure Cloud-Based Remote Connectivity to N-able Partners**

*Integration Offers N-able Customers Instant Secure Unattended Remote Support*

**Ottawa, Canada/Dallas, Texas – February 8**, **2012** – Building on a successful alliance, N-able Technologies®, the global leader in remote monitoring and management (RMM) automation software for managed service providers (MSPs) and IT departments, and NTRglobal, a specialist in cloud-based help desk and ITSM delivery systems, today announced the integration of the NTR Cloud into the award-winning N-central RMM platform.

Through its cloud-based API, NTRglobal enables ISVs to seamlessly integrate its secure remote connectivity technology. By leveraging this flexible interface, N-central now includes NTR Cloud unattended remote control functionality as part of its overall service offering. Available now, the powerful remote desktop module allows support technicians to securely connect to and manage a wide range of remote devices in seconds. It is also proven to reduce support queues, optimize workflow and boost time to repair by 50 percent or more by enabling faster, more effective incident resolution.

"Being able to remotely manage and resolve a client's IT infrastructure from anywhere at any time in a secure environment provides tangible value that can make MSPs more competitive," says Gilles Samoun, CEO, NTRglobal.  "By integrating the NTR Cloud into the N-central platform, we're allowing N-able's MSPs to take advantage of services that deliver even greater security, productivity and cost-savings."

N-able Technologies President and COO JP Jauvin agrees. "Integrating the NTR Cloud gives N-able's partners the flexibility and confidence to address a client's IT concerns or technical issues remotely without hesitation in a secure environment. We see its reliable, fast connectivity and ability to support the strictest regulatory environments as a true win for our customer base."

A webinar is scheduled for February 15 to highlight N-central's remote desktop functionality. More information is available on the N-able website.

**About NTRglobal**

Millions of users worldwide rely on NTRglobal's modular, cloud-based help desk and ITSM solutions. The NTR Cloud integrates seamlessly with MSPs, enterprise help desks and software partners to deliver global IT management, automation, remote access and support services. Data transfer and storage are protected through the extensive NTRglobal SSL network and ISO 27001-certified data centers located across the Americas, EMEA and Asia Pacific.

For more information about NTRglobal, please visit www.ntrglobal.com.
Follow NTRglobal on Twitter at www.twitter.com/NTRglobal and Google+.

**About N-able Technologies**

N-able Technologies is the global leader in remote monitoring and management automation solutions for managed service providers (MSPs) and IT departments. N-able's award-winning N-central® software and complementary toolsets are proven to reduce IT support costs, improve network performance and increase productivity through the proactive monitoring, management and optimization of IP-enabled devices and IT infrastructure. N-central features an industry-first freemium model that drives down the cost of remote management and accelerates the mass adoption of managed services. With offices in North America, the United Kingdom, the Netherlands and Australia, N-able is 100% channel-friendly and maintains strategic partnerships with Microsoft, Intel, IBM, CA, Cisco and APC, among others.

For more information about N-able Technologies, visit www.n-able.com.
Follow N-able on Twitter at www.twitter.com/NableMSP.

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